

# RhinoRoof® Warranty

## Limited Warranty on RhinoRoof® Synthetic and Self-Adhered Roof Underlayments

This warranty includes limitations on its transferability.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

### **INTRODUCTION**

Thank you for your recent purchase of RhinoRoof® Roof Underlayment ("RhinoRoof® Underlayment") manufactured by Owens Corning Roofing and Asphalt, LLC ("Owens Corning"). We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, if anything in this warranty is not clear to you, please call us at 1-800-ROOFING (1-800-766-3464) or visit our web site at [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing).

### **WHO IS COVERED**

To be entitled to the benefits of this warranty (1) your property must be located in the United States or Canada and (2) you must be the original consumer purchaser (the property owner, not the installer or contractor) of RhinoRoof® Underlayment.

### **TRANSFERABILITY OF THIS WARRANTY**

This warranty is personal to you and may not be transferred to any subsequent purchaser of your home.

### **HOW LONG ARE YOU COVERED**

**ALL IMPLIED WARRANTIES APPLICABLE TO THIS ROOFING PRODUCT ARE LIMITED IN DURATION TO THE WARRANTY COVERAGE PERIOD DESCRIBED HEREIN AS PROVIDED BY THIS WARRANTY, UNLESS A SHORTER PERIOD IS PERMITTED BY APPLICABLE LAW. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

The length of the warranty period for RhinoRoof® Underlayment depends on the product purchased. See chart at the end of this warranty for specific warranty that applies to your RhinoRoof® product.

Owens Corning reserves the right to arrange directly for the repair or replacement of your Products instead of compensating you directly.

### **WHAT IS COVERED**

We warrant that this roofing product will be free from any manufacturing defects that materially affect its performance on your roof.

### **WHAT IS NOT COVERED**

Our warranty does not cover damage to the product due to any cause not expressly covered in this warranty. After our RhinoRoof® Underlayment leaves the manufacturing facility, it is subjected to conditions and handling beyond our control that could affect its performance. This warranty does not cover any problems with non-defective RhinoRoof® Underlayment caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hail and strong storms (e.g. hurricanes);
2. Damage to or failure of RhinoRoof® Underlayment as a result of damage to or the failure of the underlying roofing structure;
3. Foot traffic on your roof or damage caused by objects (i.e., tree branches) falling on your roof;

4. Exposure to the elements. Refer to table for the maximum number of days that the product may be exposed prior to roofing application;
5. Leaks on RhinoRoof Synthetic underlayment caused by fasteners; (Excluding Self-Adhered)
6. Inadequate roof drainage or attic ventilation. If you have any questions about appropriate drainage or ventilation requirements, please contact us at 1-800-ROOFING (1-800-766-3464);
7. Settlement of the structure of your property or buckling or cracking of the deck over which your RhinoRoof® Underlayment is installed;
8. Leaks caused by pre-existing conditions, structural failures or damaged area(s) on or near the roof that are not part of the Roofing System such as chimneys that have loose or cracked mortar, skylight seams, or soil pipe boots allowing water to enter the structure or Roofing System.
9. Damage to the RhinoRoof® Underlayment caused by alterations made after completion of application, including structural changes, equipment installation, power washing, painting, or the application of cleaning solutions, coatings, or other modifications;
10. Any damage due to debris, resins or drippings from foliage;
11. Improper storage, handling or other conditions beyond our control;
12. Damages caused by, or the cost to repair, any non-Owens Corning® products;
13. Improper or faulty installation of RhinoRoof® Underlayment (installation must be in accordance with the then current written installation instructions);
14. Application of RhinoRoof® Underlayment on roof slopes less than a 2:12 pitch;
15. Re-roof over existing underlayment; and
16. Any costs that you incur which are not authorized in advance by Owens Corning.

### **WHAT IS YOUR REMEDY**

In the event that any portion of your RhinoRoof® Underlayment exhibits a manufacturing defect, Owens Corning will contribute to the cost of either repairing or replacing your RhinoRoof® Underlayment, excluding labor, as its sole option and as its sole obligation to you. Owens Corning reserves the right to arrange directly for the repair or replacement of your RhinoRoof® Underlayment instead of compensating you directly.

### **COMPENSATION**

Under the terms of this warranty on RhinoRoof® Underlayment, the manner of compensation is at Owens Corning's sole discretion and may be arranged directly by Owens Corning or issued in the form of cash settlement and/or material credit for to an existing supplier of Owens Corning® RhinoRoof® Underlayment. All costs must be pre-approved by Owens Corning.

### **CLAIMS PROCESS**

To make a claim under this warranty, you must do so within 30 days after you discover the problem. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your RhinoRoof® Underlayment samples for us to test. You must do so in order to be eligible to make a claim under this warranty. To make a claim or if you have any questions, please call us at 1-800-ROOFING (1-800-766-3464) or visit at [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing). If you repair or replace your Owens Corning® products before Owens Corning has made a determination on your claim, your claim may be denied.

**NO MODIFICATIONS TO THIS WARRANTY**

The terms of this warranty may not be waived or modified (whether by a statement, omission, course of dealing or any act), except by a writing signed by an officer of Owens Corning, the Field Technical Leader or a licensed attorney in the Owens Corning legal department. Other than such an officer or attorney, nobody (regardless of whether an Owens Corning employee, a contractor, an installer or otherwise) has authority to act on behalf of Owens Corning (for example to waive or modify this warranty, to make representations or warranties or to undertake any liability). This warranty represents the entire agreement between the parties and replaces all other communications, warranties, representations and guarantees.

**MANDATORY ARBITRATION**

To the extent permitted by applicable law, Owens Corning and you agree to single arbitration of all disputes and claims arising out of or relating to this warranty or RhinoRoof® Underlayment ("Dispute"). This warranty evidences a transaction in interstate commerce, and the Federal Arbitration Act governs the interpretation and enforcement of this provision. A party who intends to seek arbitration must first send to the other, by certified mail, a written notice of intent to arbitrate ("Notice"). The Notice to Owens Corning should be addressed to: One Owens Corning Parkway, Toledo, Ohio 43659 ("Arbitration Notice Address"). The Notice must (a) describe the nature and basis of the claim or dispute; and (b) set forth the specific relief sought ("Demand"). If the parties do not reach an agreement to resolve the claim within 30 days after Notice is received, you or Owens Corning may commence an arbitration proceeding. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this warranty. The arbitration shall be governed by the Commercial Dispute Resolution Procedures and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules") of the American Arbitration Association ("AAA"), as modified by this warranty, and shall be administered by the AAA.

**YOU AND OWENS CORNING HEREBY WAIVE THE RIGHT TO A TRIAL BY JURY.**

The arbitrator may award injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim.

**YOU AND OWENS CORNING MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH PARTY'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING.**

Further, you agree that the arbitrator may not consolidate proceedings of more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

**GOVERNING LAW AND FORUM**

This warranty and all Disputes are governed by the United States federal laws and laws of Ohio. Subject to the "Arbitration" provision in this warranty, if there are any Disputes that cannot be arbitrated, then the parties consent to the exclusive jurisdiction and venue of the state and federal courts in Ohio with respect to such Disputes.

**SAVINGS AND SEVERABILITY**

To the extent that this warranty is inconsistent with applicable law, this warranty is hereby modified to be consistent with such applicable law. If an arbitrator or court determines that any term in this warranty is illegal or unenforceable, the parties intend for the arbitrator or court to interpret or modify this warranty to effect the original intent of the parties as closely as possible while rendering the term and this warranty fully legal and enforceable. If a term in this warranty cannot be rendered legal and enforceable accordingly, the parties intend for the arbitrator or court to sever the illegal or unenforceable term from this warranty, leaving the remainder of this warranty enforceable.

**LIMITATIONS**

THIS WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING® RHINOROOF® UNDERLAYMENT. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY IN THIS WARRANTY.

YOUR REMEDY FOR OWENS CORNING® RHINOROOF® UNDERLAYMENT IS FULLY DESCRIBED HEREIN. YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. OWENS CORNING HAS NO REASON TO KNOW ANY PARTICULAR PURPOSE FOR WHICH YOU ARE BUYING SHINGLES.

OWENS CORNING NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR OTHER DAMAGES OF ANY KIND INCLUDING DAMAGE TO YOUR STRUCTURE OR TO YOUR STRUCTURE'S CONTENTS WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

FOR CANADA ONLY — the terms in this warranty, except to the extent lawfully permitted, do not exclude, restrict, or modify but are in addition to any provincial laws.

Type of RhinoRoof® Product check the appropriate box		UV Exposure Limit	Warranty Period
<input type="checkbox"/>	RhinoRoof® U20 Synthetic Underlayment	60 days	20 Year
<input type="checkbox"/>	RhinoRoof® U10 Synthetic Underlayment	30 days	10 Year
<input type="checkbox"/>	RhinoRoof® Granulated Self-Adhered Underlayment	30 days	20 Year

Name of Contractor/Installer \_\_\_\_\_

Date of Installation \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone Number \_\_\_\_\_

**RhinoRoof® Underlayments**  
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Toll Free: 800 567 9727