

Filter Cartridge Replacement Instructions:

NOTE: The filter has a life expectancy between 6 to 12 months, depending on the incoming water conditions and the amount of water the system uses. You must periodically replace the filter. The replacement filter can be obtained online at www.ghpgroupinc.com or at the retail store the system was purchased.

1. Turn off the cold water supply valve, and open sink faucet to relieve pressure from the system. Place a tray or towel under Filter Sump (B) to catch excess water.
2. Unscrew the sump by turning Wrench (K) in clockwise direction and remove old cartridge.
3. Wash the sump throughout with mild soap and water and rinse thoroughly.
4. Insert new Filter Cartridge (C) over the standpipe in the bottom of the sump.
5. Screw the sump back to the head and hand-tighten in counter-clockwise direction. Use the wrench to tighten, align the seal marks on the head and sump.
6. Slowly open the cold water supply valve that you closed at the beginning of this installation.
7. Open the cold water sink faucet to purge air from the system. When the water runs smooth with no bubbles or spurting, close the faucet and check for leaks. If any leaks, tighten the sump as needed.
8. Open the cold water sink faucet again to rinse the system.

CAUTION: Let water run 15 minutes before using.

NOTE: Initially, there may be some dark discoloration of the water (carbon deposits). This condition is normal and will disappear quickly.

Troubleshooting:

Problem	Possible Cause	Solution
Water leaks between Sump and Head	Loose connection of sump and head.	Tighten with wrench.
	O-rings missed or not in right position.	Open sump to check the O-rings.
Water leaks at Push-in Connections	Tubing is not pushing in all the way.	Push tubing in as far as it will go.
	Tubing end is not cut square.	Push tubing out and recut to square.
	Tubing is cracked or scratched.	Simply cut that portion away and reinsert tubing.
Water leaks at threaded fittings	Loose connection.	Tighten slightly more until leak stops. Do no over-tighten.
Water has air bubbles and is cloudy	Air in the system after installation.	Will go away after water runs for a while.
Either no water flow or very slow.	Inlet valve is closed.	Turn on the valve.
	Filter cartridge have become clogged.	Replace the filter cartridge.
	Tubing is kinked.	Check the tubing and make smooth line.
Water tastes bad or has an odor	The filter is expended.	Replace the filter cartridge.

For further operating, installation, or maintenance assistance call GHP Group Inc. customer service department at 1 (877)-477-4768 Mon. - Fri. 8:30 a.m. – 4:30 p.m. CST or email us at customerservice@ghpgroupinc.com